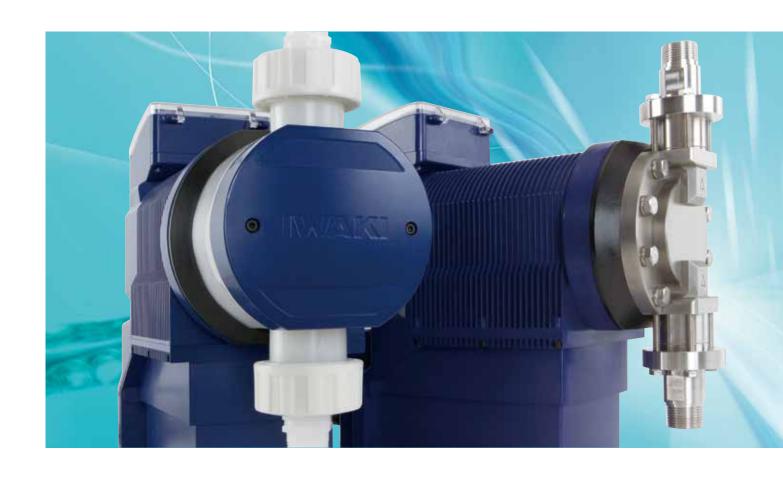


Hi-Techno Pump





High turn down ratio

Full motor control varies the discharge and suction speeds independently to provide a full turndown ratio of 750:1.



C150 Capacity 0.2 - 150L/h



C060 Capacity 0.08 - 60L/h



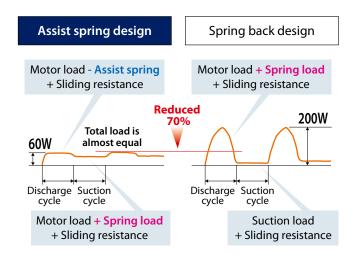
D150 Capacity 0.2 - 150L/h



D300 Capacity 0.4 - 300L/h

Energy savings and Eco-friendly

With the use of helical gears and spring assistance, power consumption is reduced by 70% compared to the standard spring back design.



Note: In the case of IX-C type.

A new generation of advanced metering pump technology!

Hi-Techno Pump



Highly precise control offers a solution for every chemical dosing application.

Iwaki's IX Series are digitally controlled direct-drive diaphragm pumps. Years of experience in high-end motor technology result in extremely accurate and energy efficient metering pumps with high resolution. The IX Series meet today's demand for automated chemical delivery in industries from water treatment to chemical process.

Precise chemical dosing operation

The valve design maintains precise dosing at any flow rate whilst the motor regulates discharge and suction speeds to achieve high accuracy (+/-1%) all with a cost effective design from a mechanically driven diaphragm pump.

Efficient pump head design is incorporated with high compression

Fast priming without air locks is achieved with a high compression ratio due to a fixed (maximum) stroke length.

Maximum suction lift:

2m With an open discharge line and dry valve condition.

Degassing ability:

C060: **1.0** MPa, C150: **0.4** MPa D150: **1.0** MPa, D300: **0.5** MPa

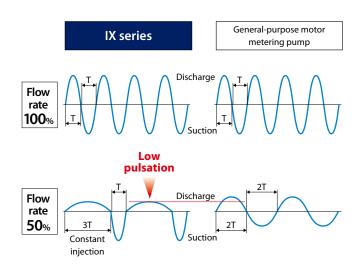
With a standard tubing layout.

Viscous liquid transfer

Standard IX series is capable of pumping liquid viscosities of up to IX-C: 1000mPa•s, IX-D: 300mPa•s. Contact us for higher viscosity applications.

Constant injection with low impact

Flow control via discharge speed adjustment (with a fixed suction speed) assures constant injection at any flow rate. This system also reduces impact (inertia force) and load to the discharge line.



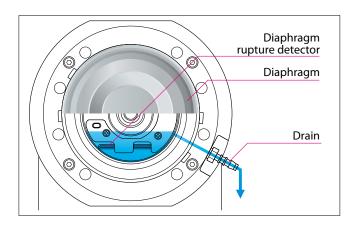
Precise chemical dosing operation and energy savings Advanced mechanism assists eco-friendliness

Easy operation on a Variety of applications

Safety design

Standard to all models is a diaphragm rupture detector, protecting users and the environment. Also, a detector for abnormal operation protects the pipework in case of an accidental high discharge pressure caused by clogging or improper operation. A drain hole also ensures safe operation even when the diaphragm is damaged.

Note: In some cases it may not be able to detect sudden rises in pressure occurring in shutoff operation. If the piping or machinery in use has low pressure resistance, install a separate safety valve.



IP65

Drive and control units are sealed separately to an IP65 enclosure.

Compliant to world standards

One of the IX features is multi-voltage operation (100-240VAC) compatible worldwide. Compliant to UL, CE standards.

Cavitation prevention

When pumping viscous liquids, suction stroke speed can be varied to avoid developing cavitation.

(Programmable suction speed: 75%, 50% or 25% of the normal speed)

Degassing

Keypad operation or the contact signal (AUX) runs the pump at maximum spm in any mode for degassing.

Calibration

The pump is calibrated prior to shipment, however we recommend recalibration when installed in your system due to pipe layout and liquid properties.

Operation history

Controller memory logs the total power connection time, operating time, number of strokes and number of power-up events.

Maintenance mode

This operation makes it possible to move the diaphragm forward with partial pump stroke operation facilitating diaphragm replacement.

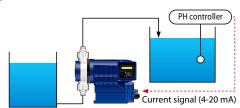


Automatic control

The IX can run in analogue, pulse, batch or interval batch modes.

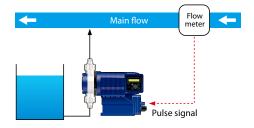
Analogue operation

The pump operates in response to an input, (4-20mA) from a controller.



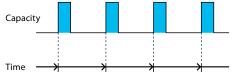
Pulse operation

When combined with a flow meter or contact head water meter, the IX pump gives a paced dose rate in proportion to the main flow rate.



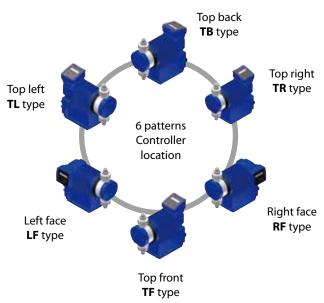
Interval batch operation

Timed operation is possible with simple pump programming via the keypad and is initiated with a pulse signal.

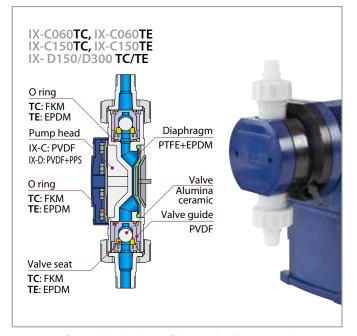


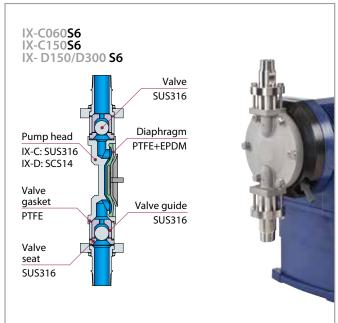
User friendly design

The controller position can be selected from 6 mounting positions for operator convenience. Also, a character LCD with LED backlight and optimized keypad positions assist easy operation.



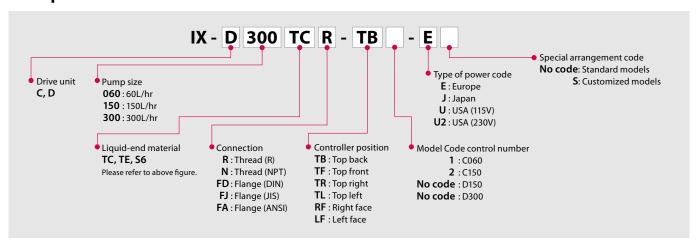
Constructuion and materials





Note: EPDM of PPS and the diaphragm of the pump head is not wetted.

Pump identification



Optional accessories



Specifications of pump

Model		Capacity	Max. pressure	Max. viscosity	Liquid temperature range	C	Connection	Power consumption	Current	Mass
Model		L/hr	MPa	mPa•s	°C	Thread	Flange	W	Α	kg
	TC/TE				0~50 EI- IIS10K15A			8 (Thread)		
IX-C060	IC/ IE	0.08 ~ 60	1.0	1000 ^{Note2}	0~30	R: R1/2 N: 1/2NPT	FJ: JIS10K15A FD: DIN PN10 DN15 FA: ANSI 150Lb 1/2"	62	0.8	9 (Flange)
IX-C000	S6 ^{Note1}	0.08 ~ 60	1.0	1000	0 ~ 80					10.5 (Thread)
56	30									12 (Flange)
	TC/TE				0 ~ 50		FJ: JIS10K20A	62	0.8	9
IX-C150	S6 ^{Note1}	0.2 ~ 150 0.4	0.4	1000 ^{Note2}		R: R3/4 N: 3/4NPT	FD: DIN PN10 DN20 FA: ANSI 150Lb 3/4"			11 (Thread)
	30				0 ~ 80	IN. 3/4INF I				13 (Flange)
	TC/TE				0 ~ 50	D DO //	FJ: JIS10K20A	110	1.3	14.5
IX-D150	S6 ^{Note1}	0.2 ~ 150	1.0	300 ^{Note2}		R: R3/4 N: 3/4NPT	FD: DIN PN10 DN20			15 (Thread)
	30				0 ~ 80	IN. 3/4INF I	FA: ANSI 150Lb 3/4"			17 (Flange)
	TC/TE				0 ~ 50		FJ: JIS10K 25A			15.5
IX-D300	S6 ^{Note1}	0.4 ~ 300	0.5	300 ^{Note2}	0 ~ 80 ^{Note3}	R: R1 N: 1NPT	FD: DIN PN10 DN25	110	1.3	17 (Thread)
	56				0 ~ 80	IN. IINPT	FA: ANSI 150Lb 1"			19.5 (Flange)

Controller Specifications

	MAN (Manu	al)	Use the UP and DOWN keys to set a flow rate.				
		Analog fixed operation	4–20, 0–20, 20–4, 20–0 mA (Proportional to the discharg	ge rate)			
		Analog variable operation	Programmable 2-point setting (Input signal DC 0–20 mA	, proportional to the discharge rate)			
Operation		Pulse control ^{Note1}	0.00625mL/PLS - 120mL/PLS (C060) 0.01560mL/PLS - 300mL/PLS (D150)	0.01560mL/PLS - 300mL/PLS (C150) 0.03120mL/PLS - 600mL/PLS (D300)			
mode	EXT	Batch control ^{Note1}	6.25mL/PLS - 120L/PLS (C060) 15.6mL/PLS - 300L/PLS (D150)	15.6mL/PLS - 300L/PLS (C150) 31.2mL/PLS - 600L/PLS (D300)			
		Interval batch control ^{Note1}	Day: 0 - 9, Hour: 0 - 23, Minute: 1 - 59 6.25mL - 120L (C060), 15.6mL - 300L/PLS (C150), 15.6mL - 300L (D150), 31.2mL - 600L/PLS (D300)				
		Profibus control	Communication protocol: Profibus-DP-compliant intern	ational standard: EN50170 (IEC61158)			
	LCD		16 digits × 2 lines, backlit character LCD				
			Lights in green colour during pump operation.				
Monitors	LED	OPERATE	Lights in orange colour when a Pre-Stop signal is input.				
	LLD		Lights in red colour when the pump has stopped or flash	nes when overload is detected.			
		ALARM	Red: Lights up when Alarm1 or Alarm2 is output				
Operation	Keypads		Start/Stop, MENU, ESC, Enter, Up, Down, Left and Right k	eys			
	STOP		Operation stops with input contact Note2				
	PRIME		Max spm operation by pressing the UP and DOWN keys				
	Keylock		Password setting to lock and release operation keys				
Control	Interlock		Operation stops with input contact ^{Note2}				
function	AUX		Pump operates at the set discharge rate with input contact.				
	Maximum d	ischarge rate	Arbitrarily set the upper discharge limit in each operation mode.				
	Buffer mem	ory function	Store the number of pulses entered in batch operation.				
	Analog inpu	t value display	Display the analog input value.				
	STOP/Pre-St	ор	No-voltage contact or open collector ^{Note3}				
	AUX		No-voltage contact or open collector ^{Note3}				
Input	Interlock		No-voltage contact or open collector Note3				
	Analogue		0 - 20mADC (Internal resistance is 200ohm.)				
	Pulse		No-voltage contact or open collector Max pulse frequency is 100Hz.				
Output	Alarm1 (OU	Γ1)	Non-voltage contact (mechanical relay): AC 250 V, 3 A (resistive load) Each output item is selected by Enable/Disable. Batch complete Note4/STOP/Pre-Stop/Interlock/Leak Detection/Motor Overload/Drive Error				
Output	Alarm2 (OU	Г2)	Non-voltage contact (photo relay): AC/DC 24 V, 0.1 A (resistive load) Each output item is selected by Enable/Disable. Volume Prop. PLS ^{Note5} /Batch complete ^{Note4} /STOP/Pre-Stop/Interlock/Leak Detection/Motor Overload/Drive Error				
	External pov	wer supply	DC 12 V, 30 m A or less				
	Current		DC 0–20 mA, Two-point setting (allowable load resistand	ce: 300 Ω)			
Power voltage	Note6		100-240VAC 50/60Hz				

Note 1: The minimum settings for pulse operation, batch operation, and interval batch operation are the flow rates per stroke corrected by calibration.

Also, the change rate of the setting value per pulse is the flow rates per stroke corrected by calibration.

Note 2: Switches to pump operation with input contact if default state is changed in the controller settings.

[•] The max. discharge capacity is obtained in operation with clear water at ambient temperature and the max. discharge pressure. It gets higher as the pressure gets lower.

• Operating temperature range: 0-50 C (Indoor use only)

• Operating humidity range: 0-90%RH (Non condensing in the controller)

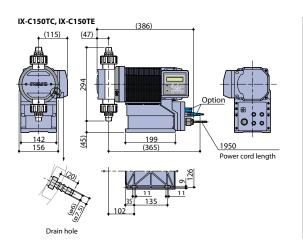
• Contact us for other plumbing connections
Note 1-50 of the IX-C060S6, accuracy is not guaranteed at flows below 1.5 L/h. For the IX-D300S6, accuracy is not guaranteed at flows below 3.0 L/h. Note 2: The discharge rate may be reduced when pumping viscous liquids. Some allowance should be given when selecting pumps for these applications. Note 3: No viscosity change, Non freezing, No slurry.

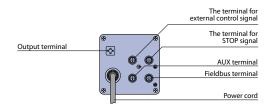
Note 3: The maximum voltage and current applied to the contact are 12 V and 5 mA. If you use a contact such as a relay, the minimum applicable load must be 5 mA or less. Note 4: When Batch Complete (batch operation complete output) is set to Enable, the other functions will be set to Disable.

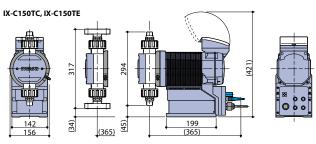
Note 5: When Volume Prop. PLS output is set to Enable, the other functions will be set to Disable.

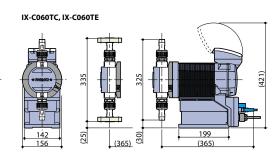
Note 6: Do not apply voltage out of the specified range. Doing so may cause malfunction or failure. The allowable voltage supply range is 90-264VAC only.

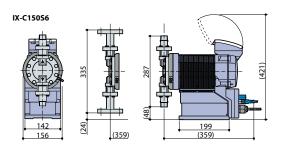


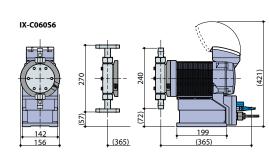




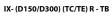


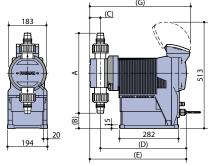




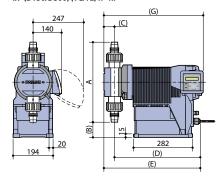




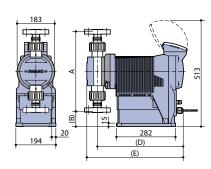




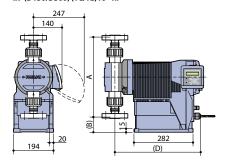
IX- (D150/D300) (TC/TE) R - RF



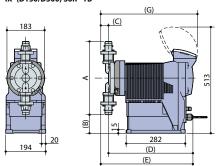
IX- (D150/D300) (TC/TE) FJ - TB



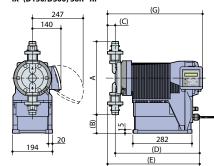
IX- (D150/D300) (TC/TE) FJ - RF



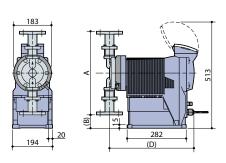
IX- (D150/D300) S6R - TB



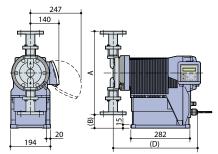
IX- (D150/D300) S6R - RF

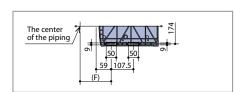


IX- (D150/D300) S6FJ - TB



IX- (D150/D300) S6FJ - RF





Output terminal	The terminal for external control signal
	The terminal for STOP signal
	Input / output terminal
	Communication terminal
0	Power cord

Model			Α	В	С	D	Е	F	G
IX-D150	TC	R-RF	317	108	42	409	450	144	465
IX-D300	TE	K-KF	384	74	52	415	467	151	482
IX-D150	TC	D TD	317	108	42	409	450	144	472
IX-D300	TE	R-TB	384	74	52	415	467	151	489
IX-D150	TC	FJ-RF	340	97	-	409	-	144	-
IX-D300	TE	FJ-KF	383	66	-	415	-	151	-
IX-D150	TC	FJ-TB	340	97	-	409	-	144	-
IX-D300	TE	בז-ום	383	66	-	415	-	151	-

Model			Α	В	С	D	E	F	G
IX-D150	c c	R-RF	315	108	30	401	431	136	453
IX-D300	- S6	K-KF	355	88	37	408	445	143	460
IX-D150	٠.	D TD	315	108	30	401	431	136	460
IX-D300	- S6	R-TB	355	88	37	408	445	143	467
IX-D150	- S6	FJ-RF	363	84	-	401	-	136	-
IX-D300	- 50	FJ-KF	405	63	-	408	-	143	-
IX-D150		5 FJ-TB	363	84	-	401	-	136	-
IX-D300	- S6	בז-ום	405	63	-	408	-	143	-

Points to be observed in pump installation and piping

IX Series Hi-Techno pumps are positive-displacement, reciprocating pumps. Reciprocating pumps generate pulsation in the suction and discharge piping. Special consideration, (different from the ordinary centrifugal pumps), should be given to this point when planning the pump installation and piping.

Prevention of pipe vibration

Discharge side inertial resistance Pid < 0.1 MPa

• Pid : Inertial resistance on discharge side

Inertial resistance means the pulsated impact force generated by the flow just upon entering discharge stroke. It is a phenomenon particular to a reciprocating pump which is generated as a result of the sudden application of acceleration to the liquid in the discharge piping. The condition "Pid < 0.1 MPa is given above as an approximate standard. If Pid becomes 0.1MPa or higher, vibration on the pipe is generated. So measures should be taken to cope with the influence of vibration on the pump, too.

- 1. Install pulsation prevention device (air chamber).
- 2. Enlarge the diameter and shorten the length of the discharge piping.

Prevention of overfeeding

Pump differential pressure > Inertial resistance Pi

• The larger one of the suction side or the discharge side

Overfeeding means excessive flow of the liquid due to abnormal functioning of the check valve caused by pulsation of the liquid in the piping. Check carefully in case the differential pressure is low and in case the piping is too long even with the differential pressure value at 0.03 MPa.

Measures

- 1. Install air chamber.
- 2. Install back pressure valve

Prevention of suction failure

NPSHa > NPSHr

 $NPSHa = Pa - Pv \pm Phs - Pis * MPa$

*Or Pfs: whichever is the larger. (NPSH: Net positive suction head)

If NPSHa is not sufficient, the pump may be damaged by the flow-break or cavitation generated under such conditions.

- NPSHa: Absolute NPSH (MPa)
- NPSHr: Required NPSH (value particular to the pump) (MPa)
- Absolute pressure onto the tank liquid surface (MPa)
- · PV: Liquid vapour pressure (MPa)
- Phs: Pressure caused by the height of the suction side (MPa)
- (Flooded suction: +, Negative suction: -) • Pis: Inertial resistance on the suction side (MPa)
- Pfs: Piping resistance on the suction side (MPa)

See the table below for NPSHr, inertia resistance(Pi) and applicable chambers.

Compressed air dissolves in solutions in a chamber. Supply air into the chamber periodically, or its performance may reduce

It takes longer time for air to be compressed enough to deliver liquid as a flow rate gets lower.

Pump/Piping protection

Install a relief valve to protect the pump and piping from overpressure.

Performance

	Discharge line inertia		Suction line inertia				Priming lift	Applicable chamber	
Model	resista	resistance Pid		resistance Pis		Viscosity		Materials	
	L/hr	MPa/1m	(%)	MPa/1m				SUS	PVC
	60	4.4×10 ⁻³	100	4.4×10 ⁻³		1000 mPa•s		1.5 L	2.0 L
IX-C060	45	1.6×10 ⁻³	75	2.5×10 ⁻³	0.08 MPaA		2 m		
17-000	30	4.9×10 ⁻⁴	50	1.1×10 ⁻³					
	6	1.2×10 ⁻⁵	25	2.8×10 ⁻⁴					
	~150	6.3×10 ⁻³	100	6.3×10 ⁻³	0.00 MD- A	IX-C: 1000 mPa•s IX-D: 300 mPa•s	2 m	IX-C: 1.5 L IX-D: 5.0 L	IX-C: 2.0 L IX-D: 5.0 L
IX-C/D150	~113	2.3×10 ⁻³	75	3.6×10 ⁻³					
IX-C/D130	~75	7.0×10 ⁻⁴	50	1.6×10 ⁻³	0.08 MPaA				
	~15	1.8×10 ⁻⁵	25	4.0×10 ⁻⁴					
	~300	7.2×10 ⁻³	100	7.2×10 ⁻³				5.0 L	5.0 L
IV D200	~225	4.1×10 ⁻³	75	4.1×10 ⁻³	0.08 MPaA	300 m D	2 m		
IX-D300	~150	8.0×10 ⁻⁴	50	1.8×10 ⁻³		300 mPa•s			
	~30	2.0×10 ⁻⁵	25	4.5×10 ⁻⁴					

[•] Pi: Inertia resistance per meter (based on clean water, suction line I.D. should be equal to the pump suction connection as a minimum.)

Calculate inertia resistance per meter using the following formula.

 $Pi = Pid (or Pis) \times Specific gravity \times Pipe length (m) \times (Pump I.D. \div Pipe I.D.)2(MPa)$

Note the suction speed is used to control maximum discharge capacity.

 $Contact \ us \ if \ handling \ liquid \ viscosities \ of \ over \ 1000 \ mPa+s. (IX-C) \ Contact \ us \ if \ handling \ liquid \ viscosities \ of \ over \ 300 \ mPa+s. (IX-D)$

 $[\]cdot Suction \ speed \ is set to \ 100\% \ as \ the \ default \ setting. \ Reduce \ speed \ when \ handling \ viscous \ or \ gaseous \ liquids \ to \ prevent \ the \ possibility \ of \ cavitation.$

 $e.g.)\ If suction speed is set to 75\%, maximum discharge capacity is correspondingly reduced to 75\% (45L/h for IX-C060, 113 L/h for IX-C150).$

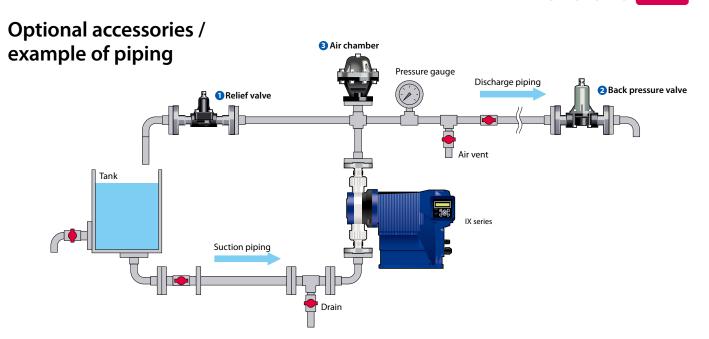
Discharge capacity may be reduced from rated performance when pumping highly viscous liquids. Select a suitable pump size according to liquid viscosity.

[·] Applicable chamber: Capacities are based on Iwaki standard chamber sizes. Contact us for chamber materials.

 $[\]textbf{-} \textbf{High accuracy:} \pm 1\% \ (\textbf{This accuracy may not be met at flows below 1.0 L/h for the IX-C150S6}. \ For model IX-C060S6, accuracy may not be met at flows below 0.4 L/h) to the last of the l$

 $[\]textbf{-} \ \, \text{Liquid temperature range: 0-50 °C(TC/TE type), 0-80 °C(S6 type) } \ \, \text{No viscosity change, Non freezing, No slurry temperature range: 0-50 °C(TC/TE type), 0-80 °C(S6 type) } \ \, \text{No viscosity change, Non freezing, No slurry temperature range: 0-50 °C(TC/TE type), 0-80 °C(S6 type) } \ \, \text{No viscosity change, Non freezing, No slurry temperature range: 0-50 °C(TC/TE type), 0-80 °C(S6 type) } \ \, \text{No viscosity change, Non freezing, No slurry temperature range: 0-50 °C(TC/TE type), 0-80 °C(S6 type) } \ \, \text{No viscosity change, Non freezing, No slurry temperature range: 0-50 °C(TC/TE type), 0-80 °C(S6 type) } \ \, \text{No viscosity change, Non freezing, No slurry temperature range: 0-50 °C(TC/TE type), 0-80 °C(S6 type) } \ \, \text{No viscosity change, Non freezing, No slurry temperature range: 0-50 °C(TC/TE type), 0-80 °C(S6 type) } \ \, \text{No viscosity change, Non freezing, No slurry temperature range: 0-50 °C(TC/TE type), 0-80 °C(S6 type) } \ \, \text{No viscosity change, Non freezing, No slurry temperature range results of the proper range r$

 $Accurate \ calibration \ may \ not \ be \ possible \ with \ liquid \ temperatures \ over \ 60^{\circ}C \ and \ discharge \ pressures \ over \ 0.8MPa. \ For \ optimum \ accuracy, \ calibration \ must \ be \ performed \ below \ these \ parameters.$



1 Relief valve Model RV

Positive displacement pumps keep operating even in a closed-discharge condition, resulting in piping breakage or pump failure from overpressurization without a relief valve. Always install a relief valve to prevent overpressure in the discharge line.

Model	14/	Wet-end materials		Max. capacity	Setting pressure	Connection	Mass	
Model	, vv	et-enu	materiais	L/min (L/hr)	MPa	JIS10K Flange	kg	
RV-7TV-15			FKM			15A		
RV-7TE-15	PVDF	PTFE	EPDM	7.5 (450)	02.00	ISA	5	
RV-7TV-25	PVDF	PIFE	FKM		0.3 ~ 0.8	054	5	
RV-7TE-25			EPDM			25A		
RV-2S6-15				2.0 (120)	0.3 ~ 0.8	15A	2.5	
RV-2S6B-15	SUS	316		2.0 (120)	0.8 ~ 1.5	15A (JIS16K)	3.5	
RV-7S6-25	SC	S14	PTFE	7.5 (450)	0.3 ~ 0.8	25A		
RV-7S6B-25				7.5 (450)	0.8 ~ 1.5	25A (JIS16K)	6	
RV-3P-15		PVC PTFE				15A	0.6	
RV-3P-20	P۱			3.0 (180)	0.3 ~ 1.0	20A	0.6	
RV-3P-25	1					25A	0.9	

Back pressure valve Model BV

Install a back pressure valve when discharge-line pressure is less than 0.03 MPa or less than than suction-line pressure. Pump check valves may otherwise not operate correctly and overfeeding may result. Differential pressure between discharge and suction lines must be 0.03 MPa or

more and also greater than the inertia resistance (Pid or Pis, whichever greater). Differential pressure (0.03 MPa or more) > Inertia resistance (Pid or Pis, whichever is greater)



Model	Wet-end materials		Capacity L/min (L/hr)	Setting pressure MPa	Connection	Mass		
				L/IIIII (L/III)	IVIPa	JIS10K Flange	kg	
BV-7TV-15			FKM			15A		
BV-7TE-15	PVDF	F PTFE	DTEE	EPDM	0.2 ~ 7.0	0.05 ~ 0.8	IJA	5
BV-7TV-25	PVDF	PIFE	FKM	(12 ~ 420)	0.05 ~ 0.8	254	5	
BV-7TE-25			EPDM			25A		
BV-2S6-15	SUS316		PTFE	0.02 ~ 2.0 (1.2 ~ 120)	0.05 ~ 0.8	15A	3.5	
RV-7S6-25	SC	S14	PIFE	2.0 ~ 7.5 (12 ~ 450)	0.05 ~ 0.8	25A	6	
BV-3NV-15						15A	0.6	
BV-3NV-20		FKM				20A	0.6	
BV-3NV-25	DV	ıc		0.03 ~ 3.0	01 03	25A	0.9	
BV-3NE-15	PVC			(1.8 ~ 180)	0.1 ~ 0.3	15A		
BV-3NE-20			EPDM	,		20A	0.6	
BV-3NE-25						25A	0.9	

Contact us for use at smaller flow rates than the above.

3 Air chamber Model A

The air chamber reduces flow pulsation to prevent piping vibration and overfeeding. An air chamber designed for slurry transfer is also available. Contact us for detail.





SUS type

PVC type

Model	Wet-end materials	Wet-end materials Capacity Max. pres L MPa		Connection JIS10K Flange	Mass kg	
A-1S6-15				15A		
A-1S6-20	SUS316	1.5	0.9	20A	5	
A-1S6-25				25A		
A-2VV	PVC	2.0	0.5	15 ~ 25A shared	2.5	
A-2VE	PVC	2.0	0.5	15 ~ 25A Shareu	2.5	
A-5S6-25	SUS316	5	0.9	0.9 25A		
A-5VV	DVC		0.5	254	_	
A-5VE	PVC	5	0.5	25A	5	

FKM O rings (A-2VV) and EPDM O rings (A-2VE) are not wet end materials. Please contact us for other materials.

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^	Caution for safety use:		()Country codes	Thailand	: IWAKI (Thailand) Co.,Ltd.	TEL: (66)2 322 2471	FAX: 2 322 2477

Caution for safety use:

Before use of pump, read instruction manual carefully to use the product correctly.

Actual pumps may differ from the photos. Specifications and dimensions are subject to change without prior notice. For further details please contact us.

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